

Scott Fortune

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PROFILE

Senior Interim Manager / Facilities / Operations Director who, through clear thinking and straight talking, raises the standards of professional practice in pursuit of better business performance. Considerable transferable experience gained in the exacting arena of world class engineering projects, which can be applied to benefit organisations in all sectors with similarly high standards. Delivered sustainable improvements in performance through re-examining company procedures and staff processes and realised substantial returns for stakeholders in national and international organisations. An award-winning talent to 'improve businesses with a people first approach'

KEY CAREER ACHIEVEMENTS

- Received the prestigious Cranfield Institute of Technology award for “Most Improved Factory” through application of the 5S continuous improvement programme Change management accumulating in redefining the process flow to ensure stakeholders maximise capacity and production values.
- Increased throughput at Sheffield University with the introduction of the “Operations Manufacturing the Service Industry” programme
- Executed a Operational / Facilities Risk Analysis for a Middle East corporation, followed by the implementation of the recommendations, which realised savings of £1.4 million pa
- Turned around a housing association and implemented a operational process model which has allowed the organisation to grow from strength to strength so that it now regularly wins public authority social care contracts
- Analysed and redesigned the operational procedures for both the Bridgewater Hall and Urbis, Manchester, generating five-year savings in excess of £3.5 million
- BBC : Nations and Regions, The delivery of safe and sustainable facilities / Operational management service that meet customer needs and clearly exhibit value for money., ensuring the required performance is achieved via effective monitoring of various regimes across the service partners.
- Miami arts festival: art handling project manager. All aspects of art Risk assessments carried out, logistics – storage – handling – installation – crowd management and security protocols revision.
- Milan: Art handling and installation (Private client, due to contract constraints , clients and Art work details cannot be divulged)

CAREER EXPERTISE (with selected examples)

Project Management

- Managed many significant projects including: construction of the prestigious Urbis building which “completely shifts the paradigm of what a museum or gallery can be”; relocation of Guardian Media Group's Channel M Television where “the station has enjoyed rapid growth and expansion”;

Merging of several Siemens sites onto one purpose-built site work, working with unions –board members- shop floor employees and Financial board members to ensure the change programme ran smoothly and within Financial constraints (2 projects – factory new build and change programmes ran in parallel)

Operations Management

- Assessed and redesigned operations for Granada Holdings realising a 10% annual reduction in costs
- Redesigned operations, policies and procedures for a housing trust, encompassing Health & Safety, property refurbishment, process improvements, and culminating in a three-year operations strategy and £220,000 reduction in costs
- Designed, implemented and managed the 5S lean manufacturing programme which achieved the DTI award for “Most Improved Factory and Cultural change” award

Facilities Management

- Successfully designed and implemented the facilities management portfolio for asset management and the replacement programme covering a 15-year period for an NHS Trust
- Re-engineered the facilities management programme and business financial controls to create a three-year business plan which includes Capital Replacement and Asset Maintenance plans using BPR and proven Change Management methods

BBC – Nations and regions: The delivery of safe and sustainable services that meet customer needs and clearly exhibit value for money., ensuring the required performance is achieved via effective monitoring of various regimes across the service partners.

Asset Management

- Devised and implemented the technical and financial asset management systems for the MAF group : United Arab Emirates
- Assisted Manchester City Councils on the Operations Cap-ex Programme for the “Big Eight” prestigious buildings in Manchester

EMPLOYMENT SUMMARY

2005 – Present Interim Management Consultant

Operations/Project/Facilities/Health & Safety /Asset Management/ BPR / defect Liability.

Client Feedback: *“Highly recommended - excellent range of knowledge and works well with people to apply in a realistic way into the organisation and thus get great results.”*

“Scott provided excellent advice and support in his role as consultant. His experience, know-how and knowledge transfer was both wide ranging and highly relevant ... his input has made a major positive impact on Zion Arts Centre developing as an organisation.” Carl Hutton CEO Zion

“Scott is a well informed and effective Operations Director. He has a thorough understanding of quality systems and their practical application. He worked on a number of different projects and achieved good results each time. I have no hesitation in recommending him to plan and execute change management programmes or complex business mapping tasks.” Howard Raynor : MD World Class services Ltd

Clients:

BBC : Nations and Regions, The delivery of safe and sustainable facilities / Operational management service that meet customer needs and clearly exhibit value for money., ensuring the required performance is achieved via effective monitoring of various regimes across the service partners.

Miami arts festival: art handling project manager. All aspects of art Risk assessments carried out, logistics – storage – handling – installation – crowd management and security protocols revision.

MAF Dalkia Ltd (Dubai): MAF Dalkia Middle East has 700 employees in Dubai and carries out energy and facilities management for the MAF group, UAE as well as for other commercial buildings, hotels and government properties. Executed a risk analysis, devised and implemented the technical, Operational and financial asset management systems realising substantial savings for the Group.

Mayday Housing Trust (Rugby): Redesigned operations, policies and procedures, encompassing Health & Safety, property refurbishment, contract negotiations, process improvements, negotiating with stakeholders and staff to ensure the customer experience was not compromised. Culminating in a three-year operations strategy and £220k reduction in costs.

LV23 Light Boat Project (Liverpool): Fire, DDA, H&S, Process review, reducing project costs by more than £18,000.

Zion Arts Centre (Manchester): Re-engineered the operations and facilities management programme and business financial controls to create a three-year business plan, including Capital Replacement and Asset Maintenance plans using BPR and proven Change Management methods.

NHS, Trafford PCT: Designed and implemented with third parties (suppliers – Service level agreements- stakeholders etc) the operations and facilities management portfolio for asset management and the replacement programme for a 15-year period, reducing operational costs by 5% per annum.

Granada Engineering: Assessed and redesigned operations resulting in a 10% (£117k) annual reduction in operational costs, main area of commitment cross functional business programmes

using the People – process – Customer – finance model

Guardian Media Group: Project managed the Channel m Television Station move into the Urbis Building, Manchester. Liaised with Architects – building surveyors and Builders to ensure the project was completed on time and on Budget.

2002 – 2005 Hallogen

Group Operations / Facilities and Project Director

Led a 150-strong team handling the management of Operations, Facilities, Projects, Domestic (including ISO1401), Catering and Technical Services, Security (including Royal Family Security), Health & Safety and Asset Management, requiring expertise in designing and implementing innovative strategy and business planning for multiple sites and controlling a budget of £2.98 million. In addition to eminent projects, such as Bridgewater Hall and Urbis, developed a highly successful operations strategy and managed group initiatives such as change management, five dice training matrix and employee awareness programmes and strategies.

2000 – 2005 Oldham Business Management School, Sheffield University

Consultant /Senior Tutor (P/T) Operations & Project Strategy

Designed and delivered a new training strategy; integrated BPR and Cultural Change Management techniques; managed the trial and roll-out of a Change Management and Managing Change programme, and increased the level of enrolments every year.

1992 – 2002 Siemens Metering Ltd

Operations / Change / Project Manager

Managed the strategic and business planning cycles at several sites, assessing performance and reporting monthly; managed the takeover of Landis and Gyr; wrote and implemented a company-wide 'managing change' portfolio which generated a 15% increase in turnover; designed, implemented and managed the 5S/lean manufacturing programme; and managed the manufacturing operation outsource to Greece.

PROFESSIONAL DEVELOPMENT

Committed to continued personal and professional development through recognised courses, including:

- Total Quality Management
- European Federation of Quality management
- 5S is a Japanese, fundamental, systematic approach for productivity, quality, Process & safety improvement in all types of business
- Change Management
- CDM
- Conflict Management

EDUCATION & TRAINING

2009 LEAD ACCIDENT INVESTIGATION TRAINING : LLAL

2005	Security Industry Authority Parts 1 & 2	Showsec
	DDA	Manchester City Council
	HSE	Office of the Deputy Prime Minister
	Risk Assessment (inc. Royal Family Protection)	Office of the Deputy Prime Minister
	Crowd Management	Office of the Deputy Prime Minister
	Personal Liquor Licence Certificate	Pannone and Partners Solicitors
2004	IOSH (H&S)	Office of the Deputy Prime Minister
2000	Diploma in Management Studies (Gained Student of the Year Award)	Oldham Business Management School
1999	Certificate in Management Studies (Gained Student of the Year Award)	Oldham Business Management School
1992	HND Electronic Journalism	Salford University
1990	4 'A' Levels	Manchester College

PERSONAL DETAILS

- Date of Birth 29/03/1969
- Nationality British

References available on request